

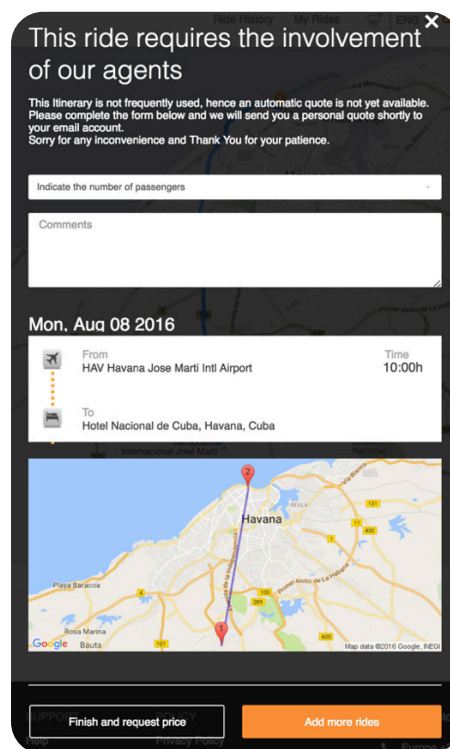
Special requests



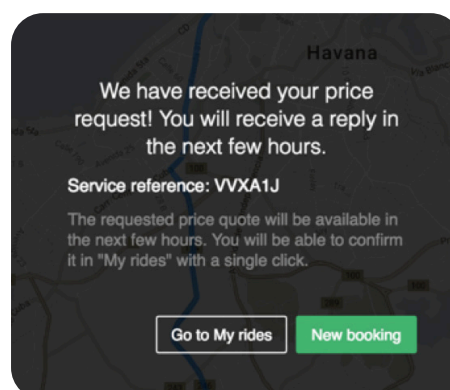
Special circumstances in a city could affect vehicle availability or booking terms. When this occurs, the platform will ask you to provide additional information for your request, which will be processed by Drivania's 24/7 team.

Reasons for limited vehicle and ride availability include:

- **Last-minute** requests
- Exceptional or **unusual transfers**
- Events or **periods of strong demand**



Your request will generate a booking reference that will be available in the “**Requested**” tab of the “**My Rides**” section.



Go back